

From 10/1/2011 through 10/31/2011 Contract Dates from 7/1/2011 through 10/31/2011

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The purpose of this report is to display aggregate demographic information by caller type. Caller type information is based upon the date that the participant calls to enroll in a program or receives information about a program.

Method of Entry NOTE: Includes Tobacco User, Proxy, Provider and General Public.				
	Current Month	Current Month %	Contract YTD	Contract YTD %
Phone: Inbound English	165	77.1 %	681	78.4 %
Phone: Inbound Spanish	-	-	2	0.2 %
Phone: Inbound Warm Transfer	2	0.9 %	3	0.3 %
Phone: Re-enrollment Offer	-	-	1	0.1 %
Phone: Outbound Self-Referral	1	0.5 %	3	0.3 %
Web	5	2.3 %	10	1.2 %
Fax	41	19.2 %	169	19.4 %
Total	214	100.0 %	869	100.0 %

Caller Type				
	Current Month	Current Month %	Contract YTD	Contract YTD %
Tobacco User	192	89.7 %	782	90.0 %
Proxy	3	1.4 %	13	1.5 %
Provider	5	2.3 %	22	2.5 %
General Public	14	6.5 %	52	6.0 %
Total	214	100.0 %	869	100.0 %

	Current Month	Current Month %	Contract YTD	Contract YTD %
Brochure/Newsletter/Flyer	15	8.1 %	61	7.8 %
Cigarette Pack (Quit Assist)	-	-	2	0.3 %
Community Organization	6	3.2 %	20	2.6 %
Employer/Worksite	13	7.0 %	34	4.4 %
Family/Friend	12	6.5 %	72	9.2 %
Health Department	17	9.1 %	53	6.8 %
Health Insurance	3	1.6 %	11	1.4 %
Health Professional				32.7 %
Dental Hygienist	-	-	1	0.1 %
Health Care Provider	41	22.0 %	159	20.4 %
Health Educator	3	1.6 %	15	1.9 %
Mental Health Provider	5	2.7 %	8	1.0 %
Nurse	6	3.2 %	24	3.1 %
OB/GYN Specialist	-	-	4	0.5 %
Other	10	5.4 %	25	3.2 %
Other Specialist	1	0.5 %	8	1.0 %
Pharmacist	-	-	2	0.3 %
Physician Assistant	-	-	2	0.3 %
Social Worker	-	-	6	0.8 %
Substance Abuse Provider	1	0.5 %	1	0.1 %
Sub Total	67	36.0 %	255	32.7 %
Newspaper/Magazine	1	0.5 %	5	0.6 %
Outdoor Ad				1.3 %
Banner	-	-	1	0.1 %
Billboard	-	-	7	0.9 %
Other	1	0.5 %	2	0.3 %
Sub Total	1	0.5 %	10	1.3 %
Radio	1	0.5 %	5	0.6 %



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nd Refused. It only includes those v	who have answered the que	estion.	
Current Month	Current Month %	Contract YTD	Contract YTD %
-	-	1	0.1 %
24	12.9 %	149	19.1 %
-	-	1	0.1 %
9	4.8 %	25	3.2 %
2	1.1 %	5	0.6 %
15	8.1 %	71	9.1 %
9		26	
19		63	
214	100.0 %	869	100.0 %
	Current Month - 24 - 9 2 15 9 19	Current Month Current Month %	- 1 24 12.9% 149 1 9 4.8% 25 2 1.1% 5 15 8.1% 71 9 26 19 63

Tobacco		

NOTE: Percentage of total does not include Not Collected and Refused. It only includes those who have answered the question.

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	Current Month	Current Month %	Contract YTD	Contract YTD %
Male	59	35.8 %	253	36.4 %
Female	106	64.2 %	443	63.6 %
Refused	-		1	
Not Collected	-		1	
Not Asked	-		-	
Total	165	100.0 %	698	100.0 %

Tobacco Users by Ethnicity

NOTE: Percentage of total does not include Not Collected and Refused. It only includes those who have answered the question.

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	Current Month	Current Month %	Contract YTD	Contract YTD %
Hispanic	8	5.2 %	40	6.0 %
Non-Hispanic	145	93.5 %	620	93.7 %
Does Not Know	2	1.3 %	2	0.3 %
Refused	1		3	
Not Collected	9		31	
Not Asked	-		2	
Total	165	100.0 %	698	100.0 %

Tobacco Users by Race

NOTE: Percentage of total does not include Not Collected and Refused. It only includes those who have answered the question.

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	Current Month	Current Month %	Contract YTD	Contract YTD %
White	121	78.1 %	524	79.2 %
Black or African American	23	14.8 %	89	13.4 %
Asian				0.2 %
Asian Indian	-	-	-	-
Cambodian	-	-	-	-
Chinese	-	-	1	0.2 %
Filipino	-	-	-	-
Hmong	-	-	-	-
Japanese	-	-	-	-
Korean	-	-	-	-
Laotian	-	-	-	-
Pakistani	-	-	-	-
Taiwanese	-	-	-	-
Thai	-	-	-	-
Vietnamese	-	-	-	-
Other Asian	-	-	-	-
Indonesian	-	-	-	-
Does Not Know	-	-	-	-



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	Current Month	Current Month %	Contract YTD	Contract YTD %
Asian				0.2 %
Refused	-	-	-	-
Not Collected	-	-	-	-
Sub Total	-	-	1	0.2 %
Native Hawaiian/Other Pacific Islander				-
Native Hawaiian	-	-	-	-
Samoan	-	-	-	-
Tongan	-	-	-	-
Tahitian	-	-	-	-
Maori	-	-	-	-
Guamanian/Chamorro	-	-	-	-
Other Micronesian (e.g. Marshallese, Palauan, Pohnpeian, Chuukese, Yapese, Saipanese, Kosraean)	-	-	-	-
Fijian	-	-	-	-
Other Pacific Islander	-	-	-	-
Does Not Know	-	-	-	-
Refused	-	-	-	-
Not Collected	-	-	-	-
Sub Total	-	-	0	0.0 %
American Indian or Alaskan Native	4	2.6 %	12	1.8 %
Arab or Arab American	-	-	-	-
Not Asked	=		2	
Other	7	4.5 %	36	5.4 %
Does Not Know	=	-	-	-
Refused	1		3	
Not Collected	9		31	
Total	165	100.0 %	698	100.0 %
Tobacco Users by Language Spoken	Current Month	Current Month %	Contract YTD	Contract YTD %
English	165	100.0 %	690	98.9 %
Spanish	-	-	8	1.1 %
Total	165	100.0 %	698	100.0 %

NOTE: Percentage of total does not include Not C	ollected and Refused. It only includes those was	who have answered the que	estion.	
	Current Month	Current Month %	Contract YTD	Contract YTD %
17 years old and under	2	1.2 %	5	0.7 %
18 to 24	18	11.0 %	79	11.4 %
25 to 30	17	10.4 %	89	12.8 %
31 to 40	26	15.9 %	114	16.4 %
41 to 50	43	26.2 %	160	23.1 %
51 to 60	39	23.8 %	160	23.1 %
61 to 70	13	7.9 %	59	8.5 %
71 to 80	6	3.7 %	24	3.5 %
Over 80	-	-	4	0.6 %
Not Collected	-		-	
Refused	1		4	
Total	165	100.0 %	698	100.0 %



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Tobacco Users by Education				
NOTE: Percentage of total does not include Not Collected and Refused	d. It only includes those was	who have answered the que	estion.	
	Current Month	Current Month %	Contract YTD	Contract YTD %
Less than grade 9	5	3.2 %	20	3.1 %
Grade 9-11, no degree	18	11.7 %	89	13.7 %
GED	6	3.9 %	43	6.6 %
High School Degree	49	31.8 %	181	27.8 %
Some College or University	37	24.0 %	175	26.9 %
College or University Degree	33	21.4 %	107	16.4 %
Some Technical/Trade School	1	0.6 %	8	1.2 %
Technical/Trade School Degree	4	2.6 %	27	4.1 %
Does Not Know	1	0.6 %	1	0.2 %
Refused	-		3	
Not Collected	8		29	
Not Asked	3		15	
Total	165	100.0 %	698	100.0 %

Tobacco Users by Tobacco Type

NOTE: Percentage of total does not include Not Collected and Refused. It only includes those who have answered the question. Participants may select multiple responses.

	Current Month	Current Month %	Contract YTD	Contract YTD %
Cigarette	153	86.4 %	662	91.1 %
Cigar	11	6.2 %	28	3.9 %
Pipe	2	1.1 %	3	0.4 %
Smokeless Tobacco	11	6.2 %	32	4.4 %
Other	-	-	2	0.3 %
Not Collected	-		4	
Total	177	100.0 %	731	100.0 %

Female Tobacco Users by Pregnancy Status

NOTE: Percentage of total does not include Not Collected and Refused. It only includes those who have answered the question

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	Current Month	Current Month %	Contract YTD	Contract YTD %
Not Pregnant	91	85.8 %	383	86.5 %
Currently Pregnant	13	12.3 %	53	12.0 %
Planning Pregnancy in the Next 3 Months	1	0.9 %	4	0.9 %
Currently Breastfeeding	1	0.9 %	3	0.7 %
Refused	-		-	
Not Collected	-		-	
Total	106	100.0 %	443	100.0 %

Tobacco Users by Chronic Conditions

NOTE: Percentage of total does not include Not Collected and Refused. It only includes those who have answered the question. Participants may select multiple responses.

	Current Month	Current Month %	Contract YTD	Contract YTD %
Asthma	38	19.0 %	145	17.3 %
CAD	18	9.0 %	75	9.0 %
COPD	23	11.5 %	124	14.8 %
Diabetes	28	14.0 %	97	11.6 %
None	93	46.5 %	389	46.4 %
Does Not Know	-	-	8	1.0 %
Refused	-		-	
Not Collected	3		14	
Total	203	100.0 %	852	100.0 %



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Tobacco Users by Stage at Registration

NOTE: Percentage of total does not include Not Collected and Refused. It only includes those who have answered the question.

	Current Month	Current Month %	Contract YTD	Contract YTD %
Precontemplation	-	-	2	0.3 %
Contemplation	10	6.1 %	44	6.4 %
Preparation	124	75.6 %	548	80.0 %
Action - Unknown	6	3.7 %	17	2.5 %
Action - Less than 24 hours	3	1.8 %	11	1.6 %
Action - 24 hours to less than 7 days	11	6.7 %	34	5.0 %
Action - 7 days to less than 1 month	7	4.3 %	22	3.2 %
Action - 1 month to less than 6 months	3	1.8 %	4	0.6 %
Maintenance - 6 months or more	-	-	3	0.4 %
Not Collected	1		13	
Total	165	100.0 %	698	100.0 %

Tobacco Users by Income Level				
	Current Month	Current Month %	Contract YTD	Contract YTD %
Less than \$10,000	53	36.3 %	200	31.8 %
Less than \$15,000 (\$10,000 to less than \$15,000)	23	15.8 %	98	15.6 %
Less than \$20,000 (\$15,000 to less than \$20,000)	18	12.3 %	83	13.2 %
Less than \$25,000 (\$20,000 to less than \$25,000)	6	4.1 %	39	6.2 %
Less than \$35,000 (\$25,000 to less than \$35,000)	8	5.5 %	52	8.3 %
Less than \$50,000 (\$35,000 to less than \$50,000)	10	6.8 %	55	8.7 %
Less than \$75,000 (\$50,000 to less than \$75,000)	16	11.0 %	44	7.0 %
More than \$75,000	7	4.8 %	29	4.6 %
Does Not Know	5	3.4 %	29	4.6 %
Refused	8		21	
Not Collected	11		48	
Total	165	100.0 %	698	100.0 %

Female Tobacco Users by Sexual Orientation

NOTE: Percentage of total does not include Not Asked, Not Collected and Refused. It only includes those who have answered the question.

	Current Month	Current Month %	Contract YTD	Contract YTD %
Transgender	-	-	1	0.2 %
Heterosexual or straight	90	93.8 %	380	93.6 %
Gay or lesbian	1	1.0 %	9	2.2 %
Bisexual	2	2.1 %	9	2.2 %
Other	2	2.1 %	4	1.0 %
Does Not Know	1	1.0 %	3	0.7 %
Not Asked	1		5	
Not Collected	-		-	
Refused	9		32	
Total	106	100.0 %	443	100.0 %

Male Tobacco Users by Sexual Orientation

NOTE: Percentage of total does not include Not Asked, Not Collected and Refused. It only includes those who have answered the question.

NOTE: Percentage of total does not include Not Asked, Not Collected and Refused. It only includes those who have answered the question.				
	Current Month	Current Month %	Contract YTD	Contract YTD %
Transgender	1	1.9 %	1	0.4 %
Heterosexual or straight	50	92.6 %	221	96.1 %
Gay or lesbian	1	1.9 %	5	2.2 %
Bisexual	1	1.9 %	2	0.9 %
Other	1	1.9 %	1	0.4 %
Does Not Know	-	-	-	-
Not Asked	-		2	



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Male Tobacco Users by Sexual Orientation NOTE: Percentage of total does not include Not Asked, Not Collected and Refused. It only includes those who have answered the question.					
	Current Month	Current Month %	Contract YTD	Contract YTD %	
Not Collected	-		-		
Refused	5		21		
Total	59	100.0 %	253	100.0 %	